

# IMPORTANT INFORMATION REGARDING YOUR MYCHART ACCOUNT

We are pleased to announce enhancements to the Texas Children's MyChart application (which is offered to patients at Texas Children's Hospital, Texas Children's Pavilion for Women, Texas Children's West Campus, Texas Children's Pediatrics and Texas Children's Health Plan Center for Children and Women). MyChart families and patients can now:

- View your inpatient and Emergency Center results
- Receive preventive care health reminders
- Access the appointment calendar
- Read information tailored for patients with asthma
- View letters from your doctor's office online
- Review improved online after-visit summary (AVS)
- Download and transmit your health summary
- Complete online history questionnaires

## View Inpatient and Emergency Center Test Results in MyChart

You can now view inpatient and Emergency Center test results in MyChart under the My Medical Record > Test Results section. Select the button to include these results with your outpatient results.

**Test Results**

For inpatient and emergency center tests, you will see most results within 24 hours of discharge. Tests that are not back at time of discharge will appear in MyChart 4 - 28 days after the tests are resulted. These delays are to give your doctor the chance to review and take action on these results.

For clinic/outpatient tests, results will display when your doctor releases them to MyChart. If you are not able to see your results for outpatient tests, please send a "Get Medical Advice" message to your doctor's office requesting them to release the results to MyChart.

Search this list   Test results per page: 10

Date	Test	Ordered By	Status
03/21/2014	LAB ACT PLUS POC	MD INTEGRATED AMB, MD	Final result
03/05/2014	POCT INFLUENZA A/B - RAPID	MD INTEGRATED DUAL TCH, MD	Edited Result - FINAL

## Receive Preventive Care Health Reminders

MyChart now provides reminders when you are due for your seasonal flu shot. These reminders are sent to patients via MyChart messages and are also accessible through the newly available Preventive Care feature.

- You can access any health reminder messages you have by selecting Message Center > Inbox. Any preventive care messages will have a subject of "Health Reminders."

Home  
Message Center  
**Inbox**  
Sent Messages  
Get Medical Advice  
Request Rx Renewal  
Ask Customer Service  
Questionnaires

**Inbox**

Search this list

Messages per page: 5

Subject	From	Received
<input type="checkbox"/> Health Reminders	Your Care Team	08/23/2014 2:00 AM

Delete Select messages to modify.

Messages 1 - 1 of 1

- You can also view all of your upcoming preventive care services by selecting My Medical Record > Preventive Care

Home  
Message Center  
Appointments  
My Medical Record  
Test Results  
Current Health Issues  
Medications  
Allergies  
Immunizations  
**> Preventive Care**  
Health Summary  
Download Summary  
Medical History

**Preventive Care**

Preventive medicine plays an important part in your health and overall well being. The following procedures are recommended for people of your age, sex, and medical history.

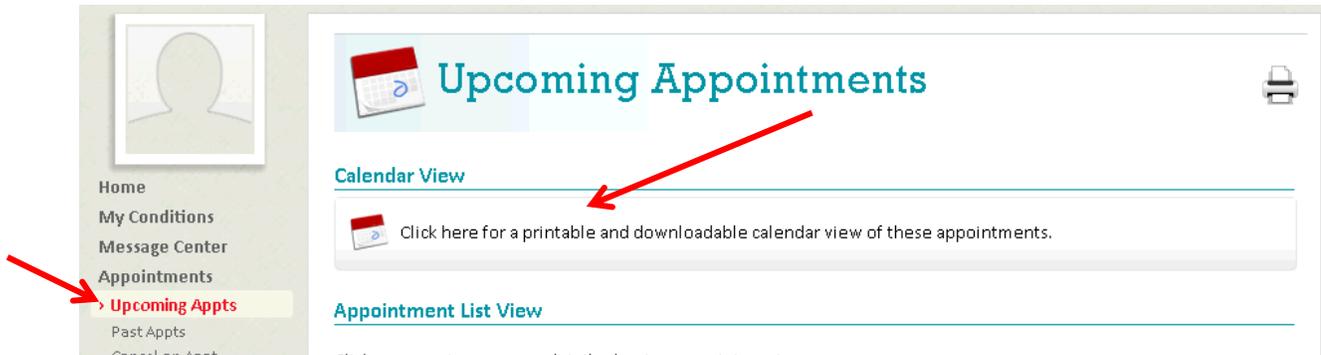
Name	Status	Last Done
Flu Vaccine	Due	9/22/2013

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# Access Appointment Calendar

MyChart now allows you to view your upcoming appointments in a calendar format, as well as download a calendar file that can be uploaded to any application that supports the iCalendar format, including Google Calendar, Apple Calendar and Outlook.

- You can access this feature by selecting Appointments > Upcoming Appointments



- Click on the text that says “Click here for a printable and downloadable calendar view of these appointments”.

## Calendar View

This page provides a list of upcoming appointments in a calendar layout as well as the ability to download those appointments into a file that can be imported into any calendar application that supports the iCalendar format.

**Warning:** If you download an iCalendar version of this data, those appointments will be available outside of MyChart and viewable by anyone else who has access to that file or the calendar application into which you import the data.

<<	August 2014						>>
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
27	28	29	30	31	1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15 8:45a	16	
17	18	19	20	21	22	23 9:00a	
24	25	26	27	28	29	30	
31	1	2	3	4	5	6	

View Appointment Questionnaires View Upcoming Appointment List

[Download iCalendar](#)

## Read Information Tailored for Patients with Asthma (My Conditions – Asthma)

Asthma patients and their parents can now access the information relevant to their condition in one place.

- You can access this feature by selecting My Conditions > Asthma. The first page that appears displays the patient's upcoming appointments related to asthma:

The screenshot shows a user interface for the 'Asthma' condition. On the left is a navigation menu with options: Home, My Conditions, > Asthma (highlighted with a red arrow), Message Center, Appointments, and My Medical Record. The main content area has a header with a first aid kit icon and the word 'Asthma'. Below the header is a paragraph: 'This activity provides a summary of the parts of your medical record that are relevant to asthma. Please refer to the [Letters](#) page to access your Asthma Action Plan.' To the right of this paragraph are links for 'Upcoming Events', 'Health Reminders', and 'Medications'. A red arrow points to the 'Upcoming Events' link. Below the links is a section titled 'Upcoming Events' with a sub-header: 'You are scheduled for the following events relating to the management of asthma. You may click on each event to view its details or download the appointments into a file that can be imported into any calendar application that supports the iCalendar format.'

- It is also possible to view the patient's asthma-related Health Reminders:

The screenshot shows the same user interface as above, but with the 'Health Reminders' link highlighted in the navigation menu and the main content area. The main content area has a header with a first aid kit icon and the word 'Asthma'. Below the header is a paragraph: 'This activity provides a summary of the parts of your medical record that are relevant to asthma. Please refer to the [Letters](#) page to access your Asthma Action Plan.' To the right of this paragraph are links for 'Upcoming Events', 'Health Reminders', and 'Medications'. A red arrow points to the 'Health Reminders' link. Below the links is a section titled 'Health Reminders' with a sub-header: 'These are your health reminders relevant to asthma. You may view a list of [all your reminders](#) for more information.'

- Additionally, the My Conditions feature provides access to the patient's asthma-related medications.

The screenshot shows the same user interface as above, but with the 'Medications' link highlighted in the navigation menu and the main content area. The main content area has a header with a first aid kit icon and the word 'Asthma'. Below the header is a paragraph: 'This activity provides a summary of the parts of your medical record that are relevant to asthma. Please refer to the [Letters](#) page to access your Asthma Action Plan.' To the right of this paragraph are links for 'Upcoming Events', 'Health Reminders', and 'Medications'. A red arrow points to the 'Medications' link. Below the links is a section titled 'Medications' with a sub-header: 'These are your currently prescribed medications for asthma. You may view a list of [all your medications](#) for more information.'

## View Letters in MyChart

MyChart now shows electronic copies of letters sent to you by your doctor's office. Letters may include asthma action plans, care plans, school or work excuse letters, and more. They can be found under My Medical Record > Letters.

Letters (Me)

Letters

Date	From	Reason	Status
07/07/2014	TCPA MD, MD	Asthma Action Plan	Viewed
07/07/2014	TCPA MD, MD	Asthma Action Plan	Viewed
07/03/2014	TCPA MD, MD	Missed appointment	Viewed
07/03/2014	TCPA MD, MD	School/Work Correspondence	Viewed
07/03/2014	TCPA MD, MD	School/Work Correspondence	Viewed
07/03/2014	TCPA MD, MD	Back to school/work note	Viewed
07/03/2014	TCPA MD, MD	Medications at school	Viewed
07/03/2014	TCPA MD, MD	Medications at school	Viewed
07/03/2014	TCPA MD, MD	School/Work Correspondence	Viewed
07/03/2014	TCPA MD, MD	School/Work Correspondence	Viewed
07/03/2014	TCPA MD, MD	School/Work Correspondence	Viewed
07/03/2014	TCPA MD, MD	School/Work Correspondence	Viewed
07/03/2014	TCPA MD, MD	School/Work Correspondence	Viewed
07/03/2014	TCPA MD, MD	School/Work Correspondence	Viewed
07/03/2014	TCPA MD, MD	School/Work Correspondence	Viewed
07/03/2014	TCPA MD, MD	School/Work Correspondence	Viewed

## Review Improved After-Visit Summary (AVS)

Patients now have access to the same After-Visit Summary report through MyChart that they received on paper during their clinic appointments, hospital stays, and emergency center visits. You can access your After-Visit Summary once your visit is complete.

- Go to Past Appointments to view After-Visit Summaries from clinic and emergency center visits:

Past Appointments

Click on a row to see more details about a past appointment, including your After Visit Summary.

Date/Time	Description	Department	Actions
Wednesday July 02, 2014 10:45 AM	Office Visit with HARRY M ROSENTHAL, MD	Texas Children's Pediatrics Ashford	 
Tuesday June 24, 2014 1:18 PM	Emergency Department with Emergency Physician, MD	EMERGENCY CENTER	 

- Go to Hospital Admissions to access the After-Visit Summary from a past hospital stay:

**Hospital Admissions**

Click on a row to see details about an admission.

Admit Date	Discharge Date	Unit	Actions
4/16/2014	4/17/2014	7 South Abercrombie	

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- After selecting the desired visit the After-Visit Summary will display

**Appointment Details**

**After Visit Summary**

**Texas Children's Pediatrics Ashford**  
14730 Barryknoll Lane  
Houston TX 77079

4/7/2014 9:00 AM Office Visit  
Provider: **Rosenthal, Harry M, MD**  
Department: **Texas Children's Pediatrics Ashford**  
Dept Phone: **281-496-9700**

**Vitals - Last Recorded**

BP	Temp(Src)	Height	Weight	BMI
110/82	98 °F (36.7 °C) (Oral)	152.4 cm (5) (100%*, Z = 2.77)	45.36 kg (100 lb) (98%*, Z = 1.99)	19.53 kg/m2 (90%*, Z = 1.26)

\*Growth percentiles are based on CDC 2-20 Years data

**Chief Complaint**  
Cough, Wheezing

**Diagnoses**  
Hay fever - Primary  
Asthma

**Medications and Orders**

**We Performed the Following**  
Flu Rapid Screen [LABFLUEIA Custom]

## Download and Transmit your Visit Summary

Your health information is now more portable. You can use new features in MyChart called Download and Transmit to save a copy of your information from MyChart to carry with you on a CD or USB drive or to send directly to a health care provider outside of Texas Children's.

You can find the Download and Transmit features in Past Appointments. Each completed past appointment will have a Download icon of a floppy disk and a Transmit icon of an envelope. You can transmit your appointment information to any provider in the directory. If your provider is not in the directory, you can use the Download feature to save a copy of the information to take with you to your appointment.

- Go to Past Appointments:

Date/Time	Description	Department	Actions
Thursday April 17, 2014 12:15 PM	Office Visit with HARRY M ROSENTHAL, MD	Texas Children's Pediatrics Ashford	
Wednesday March 19, 2014 9:15 AM	Office Visit with HARRY M ROSENTHAL, MD	Texas Children's Pediatrics Ashford	

- To download a summary of your visit, click the disk icon . You will be brought to the Download Summary page, where you can choose to password protect the information you download.

Download a record of your visit with us on 04/17/2014. It will contain your current allergies, medications, and health issues as well as more information regarding your past visit. You can take this summary with you to other providers or for your own records. You can also [preview your summary](#).

Conveniently share your health information with anyone, including your family and your healthcare provider.

[Download](#)

[Back to the Past Appointments List](#)

- To transmit the report, click the envelope icon  to send a summary of this visit to another (non-Texas Children's) provider. You will be brought to the page below to look up the provider you wish to transmit to. Remember, you can only use this feature to send information to providers in the directory. For all other providers, you can download a copy of the report to take with you to your appointment.



## Send Visit Summary

Send a summary of your visit to another provider. You can also [preview the document](#).

### Provider Information

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Please enter in as much information as you can. Be aware any provider in our organization will already have this information and will not be in the directory.

Last name:   
This field is required

First name:

Specialty:  ▼

State:  ▼  
This field is required

If you know your provider's Direct Address, you can [manually enter it](#) instead.

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## Complete Online History Questionnaires

Many departments at Texas Children's now have pre-visit health history questionnaires available in MyChart. If the department you or your child is being seen in is using a questionnaire, you will have the opportunity to complete it in MyChart **before** your appointment. Please answer and submit the questionnaire before your appointment so your physician can discuss the answers with you during the visit. By completing these questions in MyChart you can take your time and look up any health history you may have forgotten. Just mark any changes to you or your child's health history - it is not necessary to select "no" for every condition.

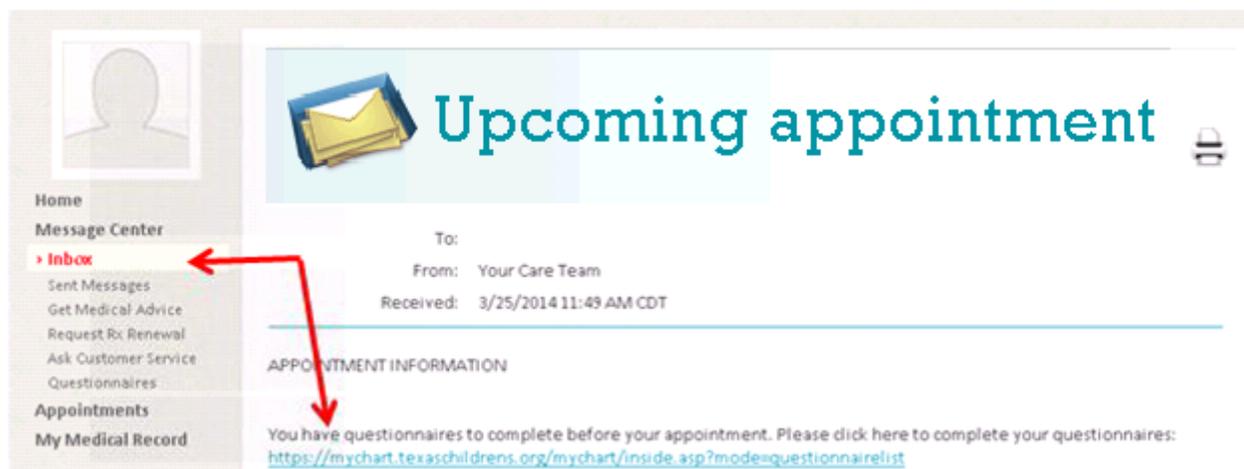
- History questionnaires ask about you or your child's health history:

### Medical History

Question	Response	Date first noted (approx)	Comments
Abnormal Pap	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="text"/>	<input type="text"/>
D (RH) Sensitized	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="text"/>	<input type="text"/>
Osteoporosis	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="text"/>	<input type="text"/>
Anesthetic Complications	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="text"/>	<input type="text"/>
Depression	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="text"/>	<input type="text"/>

- There are three ways to find your questionnaires:

1. You can open your questionnaires via the Inbox option in the Message Center by opening your appointment reminder message, then clicking on the link in the message:



The screenshot shows the MyChart Message Center interface. On the left is a navigation menu with options: Home, Message Center, **Inbox** (highlighted with a red arrow), Sent Messages, Get Medical Advice, Request Rx Renewal, Ask Customer Service, Questionnaires, Appointments, and My Medical Record. The main content area displays an "Upcoming appointment" notification. The message header includes "To:", "From: Your Care Team", and "Received: 3/25/2014 11:49 AM CDT". Below this is a section titled "APPOINTMENT INFORMATION" with the text: "You have questionnaires to complete before your appointment. Please click here to complete your questionnaires: <https://mychart.texaschildrens.org/mychart/inside.asp?mode=questionnairelist>". A red arrow points from the "Inbox" menu item to the link in the message.

- You can find them in your appointment details via the Upcoming Appts menu item under Appointments. Appointments with a clipboard icon have unfinished questionnaires:

- You can find a list of all upcoming questionnaires in the Questionnaires option of the Message Center:

If you have any questions about the new features or anything else in MyChart, you can reach the MyChart Customer Service team by calling 877-361-0111 Monday – Friday, 8 am to 5 pm CST or email us at [mychart@texaschildrens.org](mailto:mychart@texaschildrens.org).

Thank you for choosing Texas Children’s. It is our pleasure to serve you.

Sincerely,  
MyChart Customer Service Team